



Service Information

MK4, MK6

Number: MK46 / 001

Date: August 14, 2006

ACTION RECOMMENDED!

SMI – MK4 and MK6

Re.: Installation of Remote Access HW upgrade Kit

This document describes the mechanical and electrical installation of the modem into an MK4 or MK6 minilab

Related documentation

Description of Remote Access MKxx / 002

Necessary tools

Standard service tools

Preconditions

- 1 Customer must provide a direct analog phone connection (not ISDN, not via local phone exchange). The phone number must be delivered to the service representative.
- 2 Customer must have signed the legal contract about Remote Access to the machine.

Scope of delivery

The upgrade kit P/N 380411 consists of the following parts:

# Items	Description	Part number
1	USB FAXmodem 56K (V.92) U.S. Robotics	12.00.16
1	Velcro ribbon L400 B30 black with buckle (not used for MK 6)	11.79.87
1	Marking set for modem and LAN cable	37.89.47
1	Modem cable JR12 6P/6C 1:1 3.0m	11.83.10
1	Connector RJ12 6P/6C, straight	11.83.11
1	Bag PE 200X340	97.90.48

Order

The upgrade kit P/N 380411 can be ordered according to the service contract which will contain the price of the upgrading kit. Please place your order at the attention of

Swiss Imaging Technologies AG

Barbara Bollmann

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Sincerely yours

Product Support

Swiss Imaging Technologies

Enclosures

Appendix A : Installation on MK4 (2 pages)

Appendix B : Installation on MK6 (2 pages)

Appendix A (2 pages)

Installation on MK4

- 1 Run down the machine by pressing the green button on the front panel.
- 2 Wait until the computer has been powered off.
- 3 Switch off the machine at the main switch.
- 4 Open the side panel to get access to the caminet below the computer.
- 5 Place the modem according to the following pictures between diskette drive and fan.



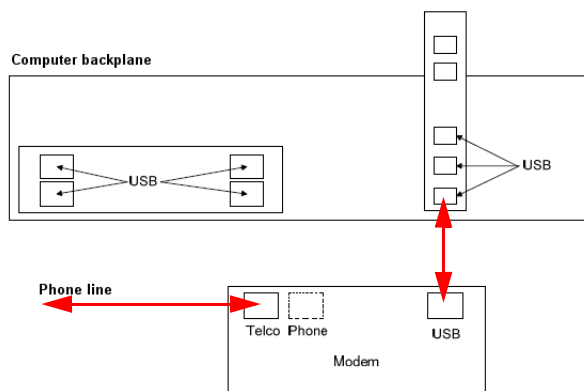
- 6 There are two types of modems. The older version has 3 sockets and the new version has : with 2 sockets on the rear.



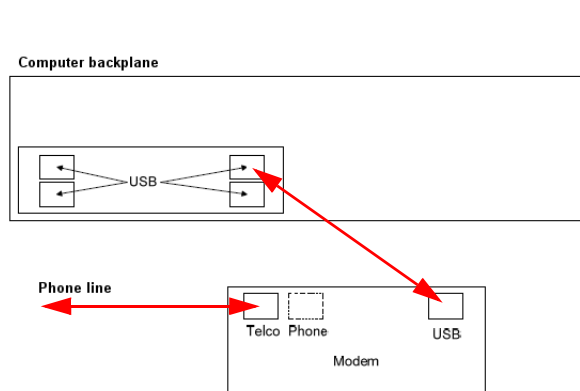
At the modem with 3 sockets the one labelled **Phone** is not used.

- 7 Depending on the PC configuration different connections must be established:

PC with Card-Reader upkit



PC without Card-Reader upkit



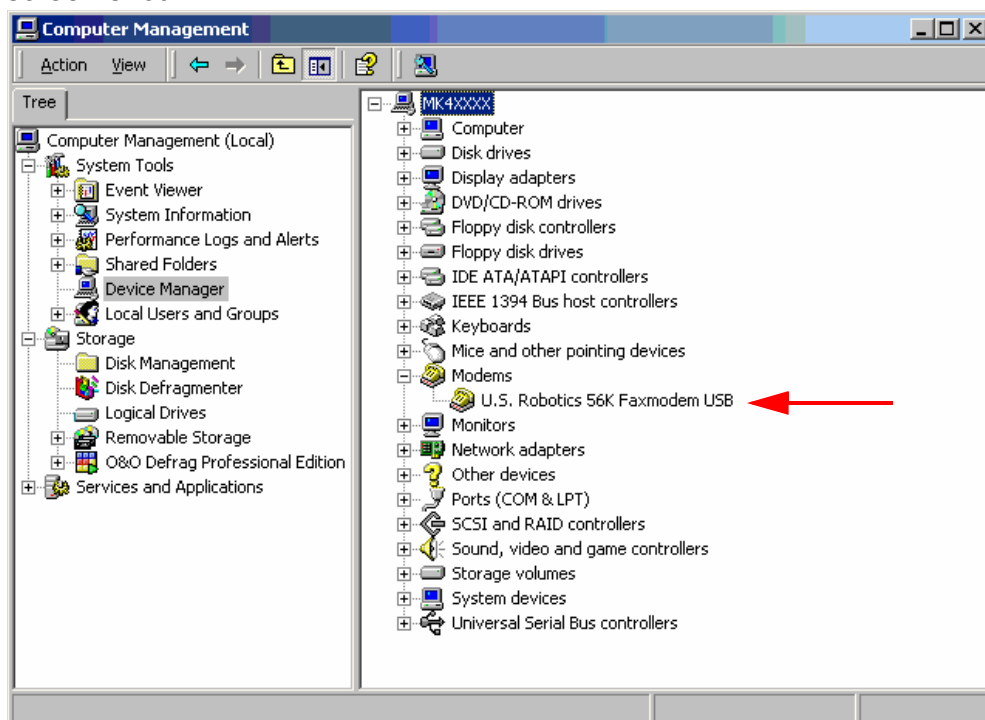
- 8 Test at the customer site:
Dial the phone number of the machine: the modem must emit a whistling sound.
If the test fails, see Error handling below.

- 9 Test from at the service organisation:
Establish a remote connection to the customer's machine and control the machine remotely with Netmeeting.

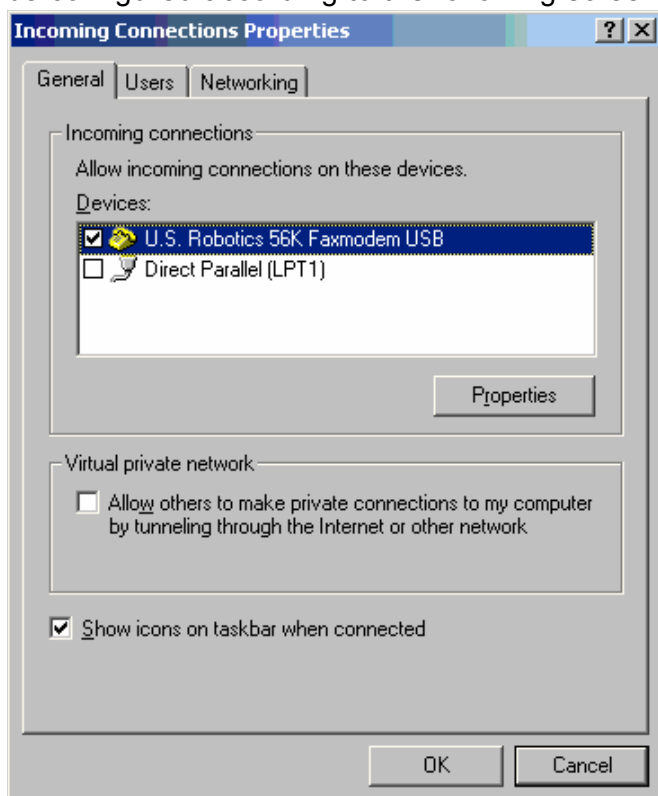
Error handling

If the test at the customer site fails (the modem does not respond), check the following:

- 1 In the Windows Device Manager the modem must be defined according to the following screen shot



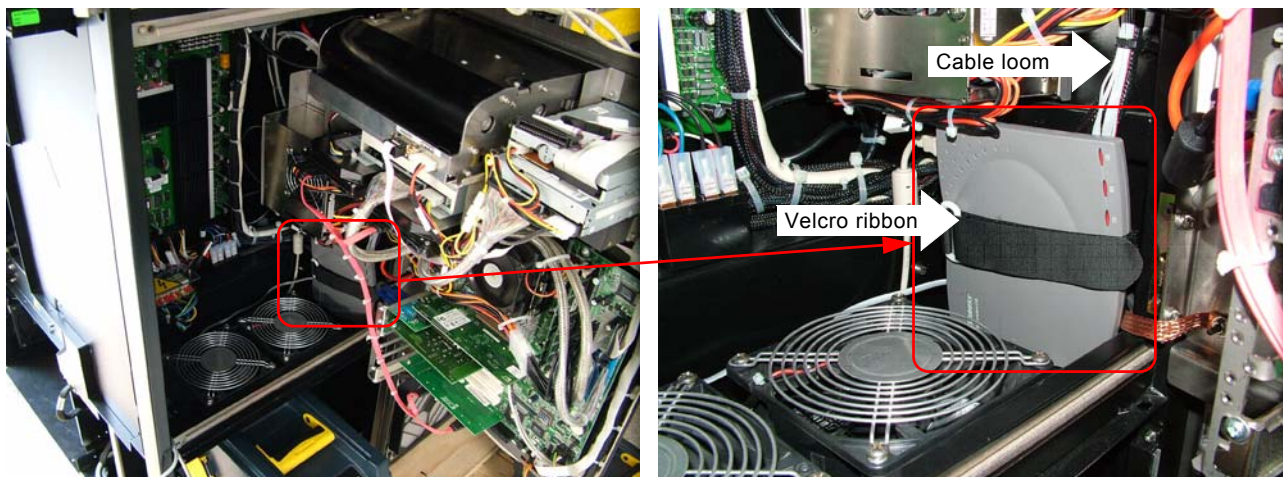
- 2 In the Control Panel item **Network and Dial-up Connections** the Incoming Connection must be configured according to the following screen shot:



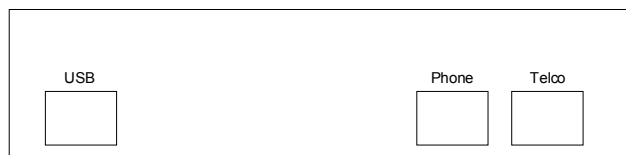
Appendix B (2 pages)

Installation on MK6

- 1 Run down the machine by pressing the green button on the front panel.
- 2 Wait until the computer has been powered off.
- 3 Switch off the machine at the main switch.
- 4 Open the side panel to get access to the caminet below the computer.
- 5 Place the modem according to the following pictures.



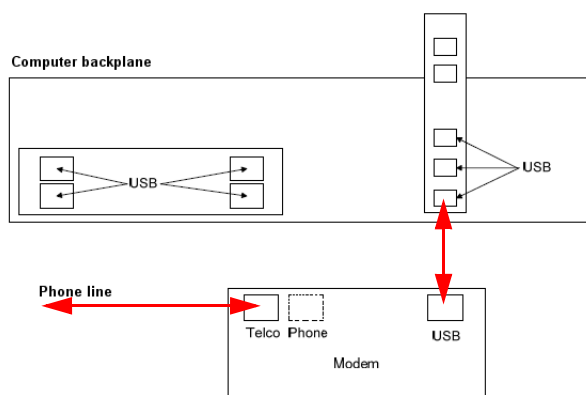
- 6 Fasten the modem with the Velcro ribbon (P/N 11.79.87) to the cable loom.
- 7 There are two types of modems. The older version has 3 sockets and the new version has : with 2 sockets on the rear.



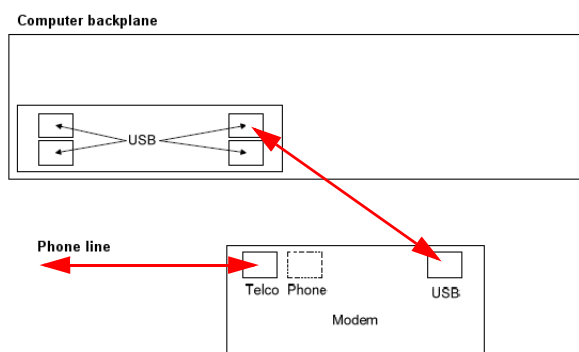
At the modem with 3 sockets the one labelled **Phone** is not used.

- 8 Depending on the PC configuration different connections must be established:

PC with Card-Reader upkit



PC without Card-Reader upkit



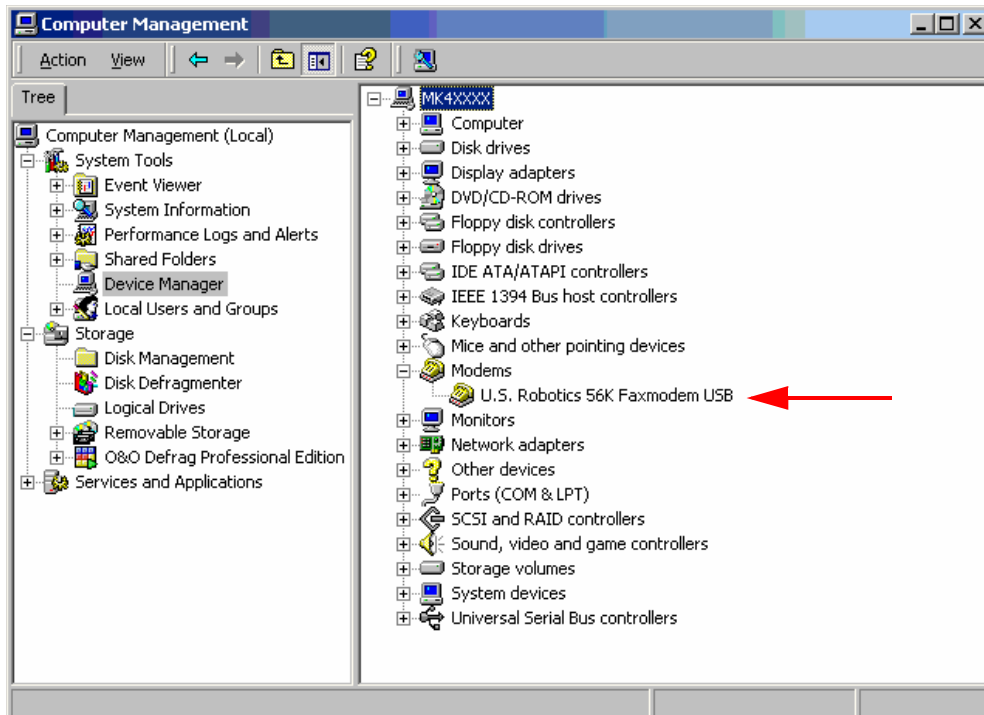
- 9 Test at the customer site:
Dial the phone number of the machine: the modem must emit a whistling sound.
If the test fails, see Error handling below.

- 10 Test from at the service organisation:
Establish a remote connection to the customer's machine and control the machine remotely with Netmeeting.

Error handling

If the test at the customer site fails (the modem does not respond), check the following:

- 1 In the Windows Device Manager the modem must be defined according to the following screen shot



- 2 In the Control Panel item **Network and Dial-up Connections** the Incoming Connection must be configured according to the following screen shot:

